

# AFFIDAVIT OF DISPUTE TRANSACTION

## 郵政 VISA 金融卡持卡人聲明書

申請書編號：\_\_\_\_\_

(Please return this Affidavit only if you are reporting unauthorized charges appearing on your statement.)

若需申訴請務必填寫此表

1. 持卡人姓名(Cardholder's Name) 中文(Chinese): \_\_\_\_\_ 英文(English): \_\_\_\_\_

本人在此正式簽名，並宣誓以下聲明 (the undersigned, being duly sworn and under oath, do hereby state and declare as follows):

(1) 卡號 (Debit Card number) \_\_\_\_\_ 身分證統一編號 (ID) \_\_\_\_\_  
聯絡電話 (Contact Phone) \_\_\_\_\_ 手機 (Cell Phone) \_\_\_\_\_

(2) 本人聲明此筆為詐欺交易。

I have indicated as below the transaction is fraudulent and included it with this affidavit.

(3) 本人聲明此筆交易非本人，或任何我所知道的人所為，亦無從此筆交易中取得任何不當利益。  
Neither I, nor anyone authorized by me, that nor anyone with my recognized has conducted in this transaction or received advantage in this transaction (s).

2. 爭議交易 (Dispute Transaction):

交易日期(YYYY/MM/DD) (Transaction Date)	商店名稱 (Merchant Name)	新臺幣金額 (NTD Amount)	外幣金額 (Transaction Amount)

爭議原因 (Dispute Reason):

 沒有此筆消費 (No Such Transaction.) 未曾去過此商店消費 (Cardholder has never been to the above mentioned merchant.) 重複收款 (Duplicate Charge.) 未曾授權多次刷卡 (Unauthorized Multiple Transactions.) 未曾收到訂購貨物 (None-Receive Merchandise.) 退貨交易已逾二個月未退款 (Goods had been returned over two months, yet, didn't get any money refund.) 其他 (Others): \_\_\_\_\_3. 申請金融卡時是否留存手機資料:  是  否，是否接獲手機簡訊:  是  否本人是否於卡片背面簽名:  是，簽名樣式為 \_\_\_\_\_  否

4. 卡片確已遺失/被竊，並已辦理報案手續 (請附報案證明，報案筆錄應含「卡片遭冒刷」等情節)。

5. 其他敘述 (Other Statement): 請詳述卡片遭冒刷原因、地點及如何發現冒刷? 是否辦理卡片掛失?  
並請用英文或中文書寫，如有補述說明可填寫於背面空白處。

本人就上述事項無異議配合貴公司所作之任何調查行動，並聲明以上所言一切屬實，若有不實，願負一切法律責任。

I understand that Chunghwa Post investigates alleged fraudulent or unauthorized debit card usage and may refer the same to the appropriate law enforcement agency. I agree to cooperate in any prosecution of individuals charged with fraudulent or unauthorized debit card usage. The undersigned hereby states that to the best of my knowledge, the statement contained hereby is true and correct in all respects.

本人承諾如經貴公司補償相關損失後，即將對於第三人(含盜刷、竊取、搶奪、交付金融卡之人)之損害賠償請求權讓與貴公司，本人如直接獲得該第三人賠償，應立即通知貴公司並將所受賠償金給付於貴公司，但給付之數額以不逾貴公司補償金額為限。本人並已瞭解「郵政儲金匯兌個人資料直接蒐集告知聲明」相關內容。

此致

中華郵政股份有限公司

持卡人親簽: \_\_\_\_\_

(同 VISA 金融卡簽名) Cardholder Signature

日期 Date: \_\_\_\_\_ 年 \_\_\_\_\_ 月 \_\_\_\_\_ 日

※受理郵局請轉送本公司儲匯處儲匯管理科卡片業務股續辦，並請影印 1 份存查。

保管年限: 5 年

16VB 爭議款收受單據作業(請印錄背面)

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107.08 EPS00033